

COVID-19 infection confirmed at our overseas office

We have confirmed that one of our employee working at Idemitsu Lube Middle East & Africa FZE(Manager: Jun Kobayashi, Location: Dubai, hereinafter: ILMEA) has tested positive for COVID-19 by a viral test.

The employee was confirmed positive for COVID-19 on April 30, by a RT-PCR Diagnostic Panel Test that was requested by the government, after confirmation of an infection at the staff's apartment on April 27. Four other employees at ILMEA, who may have come in close contact with the infected employee on April 26, have also gotten the viral test, and is currently self-quarantine at home based on Dubai Health Authority's guideline, while waiting for the test result.

In order to protect the safety of our employee and to prevent further spread of the infection, we would like to inform you that we are taking the following measures.

1. The employee who was confirmed positive for COVID-19 is receiving medical treatment at a government designated quarantine facility.
2. The four employees who had close contact with the infected employee are currently self-quarantine at home. If a positive test result is confirmed, we will take appropriate measures that is in accordance with local administrative instruction.

We will continue to check and observe the health condition of the four employees under the supervision of Dubai Health Authority.

3. At ILMEA all employees have been instructed to work from home since March 29. However some of the employees had to work from office, due to halt of certain online services of our business partner. We would continue to take all necessary measures, including removing obstacle for telework, in order to prevent further spread of the virus.
4. Disinfection and sterilization operation of the headquarter building and common area will be conducted as soon as possible under the supervision of Dubai Health Authority.

We would also like to inform you that this incident has no impact to the product supply from ILMEA, and business operations are running as usual.

We will continue to make every effort to prevent further spread of the virus and to securing a stable supply of our products.

- Contact Information -

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